

Aarau, Switzerland, March 2017

Risk and opportunity management with ISO 9001:2015

Dear Sir or Madam,

I would like to share with you my thoughts on integral risk and opportunity management: This duty does not stop at the board of directors, no – ISO 9001:2015 requires to control risks in processes and to develop opportunities sustainably, enterprise-wide. A very challenging task in times of globalization, digitalization and dynamization, which you have to fulfill.

The following could be important for you in this context:

- ISO 9001:2015 has to be understood in line with ISO 31000. Therefore, the Emergency-, Crisis- and Business Continuity Management according to ISO 31000 and ONR 49000 ff. is also relevant for ISO 9001:2015.
- ISO 9001:2015 and ISO 31000 have a lot in common and overlap in some areas. Therefore, it is important to recognize the interfaces between these two standards and to eliminate any redundancy from the very beginning.
- ISO 9001:2015 does not „just“ apply to processes. Best practice means that the responsibility and the duty to risk and opportunity management according to ISO 9001:2015 is applicable to enterprise-wide processes **and** projects.
- The integral risk and chance management according to ISO 9001:2015 demands individual risks to be connected to build scenarios – and these scenarios have to be managed in real time.

Emergency-, Crisis- and Business Continuity-Management. Differentiation of standards, management of interfaces and coping with risks within scenarios: There would be many topics to talk about in a personal conversation.

And maybe you are also interested in our digital management tool NEXTCUBE®. It assesses process and project risks three-dimensionally, including reputational-damages – a world's first and compliant with ISO.

Please get a first impression of NEXTCUBE® through the attached screenshot; and on request, I could present it to you in person. No risk for you. And no risk for us, too, rather a chance for both of us: NEXTCUBE® has always been convincing.

I am looking forward to hearing from you.

Best regards

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